Changing a flight before the ticket is issued

In the travel request, click



In the Amadeus/Cytric pop-up that opens, after a short pause you will see the 'Confirmation for ...' menu. Click 'Change Flight Booking' below the flight you want to change. If you want to change more than one flight, click any of the flights at random.



In the next screen, you can indicate which flights you want to change. You can do so simply by moving the slider above that flight to the right to activate this option (see (1)).

If you want to change the date, you can do so at (2). Enter the departure time you want at (3). Uncheck (4) to also see flights offered by other airlines. Click 'Continue' (5).

		My Trips	s Sebastiaan Meijndert 🔻
3W Werken voor Nederland WereldWijd			
Change booking			
Change or cancel this segment			Booked for (S) Meijndert, Sebastiaan
01APR20 Kim Royal Dutch KLM Airlines - 643	Amsterdam, NL 17:55 AMS	Nonstop Total time: 8h 00m	New York, NY, US Booking code: 19:55 JFK SNOPB2
Seat: Status of the Seat Request: No specific seat reservation was made. Business Class Miles Accrual, Snack, Beverage, Sky Priority	Specific seat reservations may be possible at time of Check-In.	Baggage: Cabin Baggage up to 18 kg, 2 Checked	Bags up to 32 kg Ancillaries: Meal, Lounge Access,
Change or cancel this segment			
04APR20 Kim Royal Dutch KLIM Airlines - 642	New York, NY, US 17:30 JFK	Nonstop Total time: 7h 15m	Amsterdam, NL Booking code: 06:45 AMS SNOPB2
Seat: Status of the Seat Request: No specific seat reservation was made. Business Class Miles Accrual, Snack, Beverage, Sky Priority	Specific seat reservations may be possible at time of Check-In.	Baggage: Cabin Baggage up to 18 kg, 2 Checked	Bags up to 32 kg Ancillaries: Meal, Lounge Access,
Your new search Departure Dire 2 Fri, 3 Apr 2020 20 : 00 Only non-stop connections or via	OR OR 4	Cancel this segment iis segment will be Cancelled when you reach the	e confirmation page.
Back			Continue

In the next screen, select a new flight from those available.

1. Current flight (to be changed) 2. New options 3. Select the flight you want by clicking the blue arrow.

F	Round trip Amsterdan	n ≓ New York				
	KIm Royal Dutch	APR Amsterdam, NL 1 17:55 AMS		nstop ie: 8h 00m	New York, NY, US 19:55 JFK	Recommended
		APR New York, NY, US 3:			Amsterdam, NL	
A V	AMS \rightarrow NYC Ned, 1 Apr \checkmark Fri, 3 Apr	MS			Sorted by Lowest fare	▼ Filter ∨
	Prices do not include any payment fee that	t may apply to your form of payment. The ai	rline KIm Royal Dutch Airlines is enforced by	the Travel Management.		Time difference: +6h 00
E	Booked for Sat, 4 Apr 20	20				
	KIm Royal Dutch Airlines - 642	New York, NY, US 17:30 JFK	1	Nonstop Total time: 7h 15m		Amsterdam, NL 06:45 AMS
	New options for Fri, 3 Ap	or 2020	0			
2	KIm Royal Dutch Airlines - 2376 (operated by Air France), 1230	New York, NY, US 19:30 JFK	1 Stop Total time: 10h 05m	Amsterdam, NL 11:35 +1 AMS	Recommended	Total trip prices in Economy from 1.511,27 €
\sum	Kim Royal Dutch Airlines - 6007 (operated by Delta Air Lines)	New York, NY, US 19:30 JFK	Nonstop Total time: 7h 45m	Amsterdam, NL 09:15+1 AMS	Recommended	Total trip prices in Economy from 1.514,68 € →
v	Kim Royal Dutch Airlines - 644	New York, NY, US 22:00 JFK	Nonstop Total time: 7h 20m	Amsterdam, NL 11:20 +1 AMS	Recommended	Total trip prices in Economy from 1.514,68 € →

Once you have selected the new flights, the new fares will be displayed. At the top of the screen, you will see your newly selected combination of flights. Below them, you will see the fares for that itinerary. Select a fare by clicking the blue arrow to the right.

		o ocicor fuic	4 Complete booking	5 Confirmation		S Meijndert, Sebasti
Contro Contro	oleer op EC(Y) of BC (C) oleer wiiziainaskosten. n	bij de aangeboden estitutie bii annuler	heen- en terugreis. ina en baaaae.			
ound trip	o Amsterdam	≓ New Yo	rk			
	Kim Royal Dutch	APR Amste	erdam, NL		Nonstop	New York, NY, U
	Airlines - 643	1 17:5	5 AMS		Total time: 8h 00m	19:55 JFI
	Kim Royal Dutch	APR New Y	ork. NY. US		Nonstop	Amsterdam, N
ĸËM	(operated by Delta Air	3 19:3	0 JFK		Total time: 7h 45m	09:15+1 AMS
w more fares						😴 Service class mix 🗸 📮 Filter 🥆
Prices do not ind	clude any travel agency service	e fee that may apply or a	ny payment fee that may apply to you	r form of payment.		
Service cla BUSINES	888 SS	Change Changeable	Refund +4.289,68 € / -0,00 €	Baggage 2 x (iii)	BUSINESS	Total prite 4.289,68 t ●
						<u> </u>

In the next screen, enter the necessary information and, at the bottom right of the screen, select:



You will then see the confirmation screen. Please note: you may see a new ticketing deadline.



If you have submitted the booking previously, you must do so AGAIN after this change.

If you have not yet submitted the booking, you must do so now. At the top right , select 'Logout'.



The next screen contains a brief explanation of how to submit the booking for approval in TEM. Close the pop-up, and select the blue 'Submit offer or submit for approval' button:

Travel type

🗳 Standard travel request

Submit offer or submit for approval 🤿

Delete